Getting Started

You’ve just a few quick steps from making and receiving calls on your new Ooma HD2 Handset. This handset is the perfect companion to the Ooma Telo™—you’ll be able to access all Ooma features and new functionality! Before you begin, please make sure your Telo is back in service and your Ooma HD2 Handset is plugged in and charging. The Telo must be online to register the new handset. This handset is not compatible with old Telo Handsets. Any older Telo Handsets will no longer work.

Step 1 Insert Batteries

Remove the battery cover located on the back of the handset by sliding it away from the center of the device. Insert the two rechargeable AA batteries, making sure the batteries are oriented correctly. Replace the battery cover by sliding it in the opposite direction.

WARNING: If you need to replace the batteries, use only rechargeable Nickel Metal-Hydride (Ni-MH) batteries. Other types of batteries may leak or damage the handset or create a risk of fire.

Step 2 Charge the Handset

Plug the AC adapter into a power outlet and connect the AC adapter plug to the charging cradle. Put the handset on the cradle. The handset will display "CHG" on its screen. The battery will charge for 10 hours to fully charge.

Step 3 Register the Handset

Press the YES soft key on your Ooma Telo to activate registration mode. When the handset is registered to your Telo, it will display a home screen similar to the one pictured below.

Navigating the User Interface

Your Ooma HD2 Handset has an easy-to-use interface that puts all the most common features at your fingertips. Each one of the soft keys is capable of accessing the most common features at your fingertips. There are two context-sensitive soft keys: the left soft key is engaged for popular functions and the right soft key offers access to a menu of advanced features. Use these keys to navigate your phone's menu system.

Navigating other options

Press the Options key to invoke the assigned function. The screen will display a list of options related to the selected function. Press the label above the keys as you use these keys. The handset will update the label on the display to reflect the current option selected.

Using the labels

The following options are available from the main menu:

- Call logs
- Phonebook
- Favorites
- Intercom
- Voicemail
- Settings
- About

Main Menu Options

The following options are available from the main menu:

- Call logs
- Phonebook
- Favorites
- Intercom
- Voicemail
- Settings
- About

Quick Reference

Navigating the User Interface

After the handset is registered to your Telo, it will display a home screen similar to the one pictured below.

- Left soft key:
- Right soft key:
- Options key:
- Options key label:

Menu key:

- Main Menu Options
- Call logs
- Phonebook
- Favorites
- Intercom
- Voicemail
- Settings
- About

Quick Access

Home Screen

Display screen

- 12:22 pm
- Living room
- 12 New Voicemails
- Left soft key:
- Right soft key:
- Options key:
- Options key label:

Navigating Other Options

- Access a list of all available functions
- Select an item
- Highlight the desired item, then press the center key.
- To exit a menu, press the Menu key or navigate to the main menu.

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Package Contents

- Ooma HD2 Handset
- AC Adapter
- Charging Cradle
- 2 AA batteries
- Quick Start Guide
Basic Operation

Placing and Receiving Calls

You can call the number fast by pressing the number pad on your phone. Use one finger to make it easier. This is the best way to make calls.

You can also make calls by doing the following:

1. Press the "Speaker" button to place a call on hold.
2. Press the "Speaker" button again to put the call on hold.
3. Press the "Speaker" button to put the call on hold.

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